

Technology Help for Remote Learning

User ID _____@nvcs.stier.org Password _____

What do you need?	Who do you contact?
For help accessing a class, with schoolwork or your online assignments	Call your school or email your teacher.
For help accessing your student portal (Grades, assignments)	Call your school. NTH 607-642-3340 Middle School 607-642-5524 High School 607-642-8351
For help with your account or your school device (Chromebook, laptop, iPad)	Boces Technology Help Desk 607-766-3800.
For help with your personally owned computer or mobile device	The service desk will give best effort to getting you connected. We are unable to correct hardware or system errors.

We have a team available to help you with problems you may see when schooling at home. Call (607) 766-3800. We will ask a few security questions for your safety and do our best to assist you.

If you reach voice mail, please leave the following:

- Student’s name
- What school they attend
- Best way to reach you
- Brief description of the problem you are experiencing

For more detailed information and support, go to:

<http://remoteteaching.scric.org>

